

Theater Josefstadt, Austria

JOSEFSTADT
Theater

NUMBER OF SEATS: 116
COUNTRY: AUSTRIA
www.josefstadt.org

“Although ESET Endpoint Security is so frugal, our new antivirus software has significantly better recognition rates than the previous system. That’s really impressive.”

HANS PETER STUBENRAUCH, IT MANAGER, THEATER JOSEFSTADT

THE CUSTOMER

The Theater in der Josefstadt — with more than 350,000 visitors and over 700 performances each season — is one of the most successful theaters on the German-speaking theater scene. Located on Josefstädter Strasse in Vienna’s Eighth District, it has quickly established itself as a popular venue for the best shows and the highest-quality acting.

TIME TO CHANGE

The original antivirus system the theater was running was obsolete and Hans Peter Stubenrauch, the establishment’s IT manager, started the search for a new solution. **The important factors were a modern solution, rapid updates and a minimal loss of performance.** Stubenrauch learned about ESET’s award-winning software thanks to trade publications, which mentioned that ESET had recently been awarded its 52nd VB100 Award by the respected independent IT magazine *Virus Bulletin*.

COMPLETE ANTIMALWARE PACKAGE NEEDED

Stubenrauch explains the importance of antimalware solutions for the theater: *“IT is essential across the board, even in a cultural enterprise like the Theater in der Josefstadt — in operating the stage machinery just as much as in accounting or writing scripts.*

And, of course, especially for emails, our website and our online shop, we need a first-class antivirus package such as ESET NOD32,” says Stubenrauch. The highest priorities are ensuring the best possible IT security for all the theater’s data and a strong defense against all digital threats from the outside.

THE SOLUTION

ESET Endpoint Security was installed on staff Windows NT 4.0, Windows 2000 and Windows XP PCs to ensure protection of all the varied IT processes taking place behind the scenes at the theater. The old antivirus software was then completely uninstalled. Right from the beginning, there were no problems with compatibility with specific applications.

“The push installation with 56 clients struck us as especially good,” concludes Stubenrauch. *“We pre-configured ESET NOD32 with the Remote Administrator Console and then implemented it centrally on the individual PCs. With this kind of central management, it was not necessary to move through the whole theater building for the installations and it was possible to create the preconditions for a trouble-free installation in multiple workspaces.”*

The theater was also able to significantly reduce the network load using the NOD32 Update Mirror function. ESET NOD32

KEY BENEFITS FOR THEATER JOSEFSTADT

- Unobtrusive, resource-sparing solution
- Better detection rates
- Compatibility with applications
- Super-easy push installation to dozens of clients
- Reduced network loads
- Excellent cost-to-performance ratio
- Problem-free operation

runs problem-free and unobtrusively on the theater’s systems. **Users have the best possible protection, but do not notice the software at all. The antivirus software is especially sparing for systems with minimal resources, which are still partially used at the theater.** *“Although ESET Endpoint Security is so frugal, our new antivirus software has significantly better recognition rates than the previous system. That’s really impressive,”* concludes Stubenrauch.